



Date Created: 25/05/18
Date Published: 19/11/18
Version Number: 1.00

Service Area: Infrastructure Division
Work Area: Highway Operations Group
Contact Details: Email: highwayoperations@caerphilly.gov.uk
Privacy Notice Name: Vehicle Crossing Application
Description of Privacy Notice: This privacy notice will explain how Caerphilly county borough council will the use information you provide about yourself, associated with the Section 50 & 171 Application.

How we will use your information

Purpose and legal basis for using your information

Purpose of processing

Caerphilly County Borough Council (CCBC) will process the information which relates to your request, your identity and contact details for the purposes of providing you with a response. We will either provide you with the vehicle crossing you have requested or we will explain the reasons why we are unable to do so.

Legal basis for processing

Acting as the Highway Authority, CCBC have a statutory obligation to process your information, as detailed below:

- Under Section 184 of the Highway Act 1980.

In order for the processing of personal data to be lawful under the General Data Protection Regulations 2016, a valid condition from Article 6 of the Regulations must be identified, which is outlined below:

1(e) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

Who will have access to your information

Identity of Data Controller and Data Protection Officer

The Data Controller for your information is Caerphilly County Borough Council. The Data Protection Officer is:

Ms Joanne Jones
Corporate Information Governance Manager / Data Protection Officer
Email: dataprotection@caerphilly.gov.uk

Tel: 01443 864322

Other Data Controllers may also be responsible for your information, depending on the specific circumstances. Please contact the Service Area for further information.

Details of main users of your information

Your request including your identity and contact details will be distributed to relevant Officers, within our Engineering Team, who may hold the information relating to your request for the purposes of processing your request and providing you with a response.

Details of any sharing of your information within Caerphilly county borough council

Once approved, and payment has been verified, the particulars of any vehicle crossing request will be anonymised and issued as a 'works ticket' (detailing Road, Location, Works remit) to our in-house highway maintenance contractor for completion.

All records may be subject to review by Internal Audit officers.

Details of any sharing of your information with other organisations

In certain circumstances, dependent on workload, the 'works ticket' may be issued to one of our approved / framework sub-contractors.

Requests for information

All recorded information held by Caerphilly County Borough Council may be subject to requests under the Freedom of Information Act 2000, Environmental Information Regulations 2004 and Data Protection legislation.

If the information you provide is subject to such a request, where possible Caerphilly County Borough Council will consult with you on its release. If you object to the release of your information we will withhold your information if the relevant legislation allows

How long will we retain your information

Details of retention period

How long Caerphilly County Borough Council retains information is determined through statutory requirements or best practice.

Your request and our response will be kept for the year of application + 6 years. Some request and response may be kept longer but this will be in an anonymised form.

Your Rights (Inc Complaints Procedure)

Your rights under the Data Protection

Data Protection gives data subjects (those who the information is about) a number of rights:

- The right of subject access – Application forms for this process are available on our website: [SAR Form](#)
- The right to be informed
- The right of rectification

- The right to erasure
- The right to restrict processing
- The right to object
- The right to data portability
- Rights in relation to automated decision making and profiling.

Further information on your rights is available from: www.ico.org.uk.

To enact your rights please contact the service area detailed on the top of this form.

Complaints Procedure

If you are unhappy with the way that Caerphilly County Borough Council has handled your request / information, you have the right of complaint. Please contact the Service Area detailed at the top of this document outlining your issues.

If you remain unhappy you also have a right of complaint to the Information Commissioner's Office. Please follow this link for further information on the complaints process.

www.caerphilly.gov.uk/My-Council/Data-protection-and-freedom-of-information/Questions-and-complaints

Summary Privacy Notice

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Acting as the Highway Authority, CCBC have a statutory obligation to process your information, under Section 184 of the Highway Act 1980. Your request and our response will be kept for the year of application + 6 years. Some request and response may be kept longer but this will be in an anonymised form.

You have a number of rights in relation to the information including the right of access to information we hold about you and the right of complaint if you are unhappy with the way your information is being processed.

For further information on how we process your information and your rights please click the following link:

[{Hyperlink to Full Privacy Notice on our website}](#)